



Customer

Location

Organization

Product

Article Type: Learning Bulletin

Utah Disclosure Requirement for New Internet Sales - Capability to Block Material Harmful to Minors (Residential)

Summary

Utah Regulatory requires consultants to notify all new Utah Residential Internet customers, at point of sale, about capability to block material harmful to minors.

Article Content

Overview

Utah Regulatory requires consultants to notify all new Utah Residential Internet customers, at point of sale, about capability to block material harmful to minors.

Effective Date

Immediately

Internet Content Harmful to Minors

Effective immediately Frontier must notify all new Utah residential Broadband customers at the point of sale, of their options to "block material harmful to minors".

Frontier's Multi-Device Security product includes parental controls which provide the ability to block material harmful to minors. Refer to Frontier.com Help Center, **What is Frontier Multi-Device Security?** for additional information.

What Can Multi-Device Security Do For You?

Protect your children while they browse - Parents can customize settings that will filter out any inappropriate content and block harmful websites trying to capture personal information. You can also set an Internet curfew for your children as well as specific times they can access the Internet.

Consultant Disclosure at Time of Internet Sale

Consultants are required to read the following disclosure at the point of sale for new residential Utah Internet customers:

"As a Frontier Broadband customer, you can manage what Internet content your children can and can't see by purchasing Frontier Multi-Device Security for a monthly fee. Frontier Multi-Device Security parental controls help safeguard children while they access the internet. Would you like to add this security feature to your account?"

Bill Message

Article Details

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Customer: Residential
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Organization: Cust Service Call Ctrs.
Product: Data; HSI

Article Rating (click here to rate): ☆☆

Suggested Content

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- [The HUB - ToolKit](#)
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Learning Bulletin

Current residential Internet customers in Utah will receive the following bill message in their November invoice:

"As a Frontier Broadband customer, you can manage what Internet content your children can and can't see by purchasing Frontier Multi-Device Security for a monthly fee. Frontier Multi-Device Security parental controls help safeguard children while they access the internet."

Contacts

The following table displays Project Contacts and their roles.

Contact	Role
Laura Catuska	ANALYST, REGULATORY SR
Vicky Bentley	National Curriculum Development

Revisions

The following table displays revisions made since initial posting.

Date	Description of Change Made
07/23/2020	Article certified by: Marie Taylor Approved by: Laura Catuska Revisions: None

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